# **USER GUIDE**

for Company of Good Recognition System

# Company of Good Recognition System

The Company of Good Recognition System aims to recognise the contributions of organisations in Singapore for their commitment at the national level to **Corporate Purpose** and impact in the **People**, **Society**, **Governance**, **Environment** and **Economic** dimensions.

Building on previous Champion of Good editions, the Company of Good Recognition System is designed to be more inclusive, recognising organisations at different stages of progress toward corporate purpose and the five impact areas.

Large Enterprises, Small and Medium-sized Enterprises (including Social Enterprises), and Public Service Agencies operating in Singapore can be recognised as Companies of Good.

You can either submit the Simplified Questionnaire to qualify as a Company of Good – 1 Heart, or complete the Full Questionnaire to be eligible for Company of Good – 1 Heart, 2 Hearts, 3 Hearts, or Champion of Good.\*

\*Subject to Judging Panel

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# **Starting the Application Process**

 To start the application process, go to: <u>https://thecompanyofgood.sg/recognition</u> and log in. Alternatively, you can log in at <u>https://thecompanyofgood.sg</u> and select the Company of Good Recognition System under The Company of Good Community section.

——SINGAPORE——		- 10				
COMPANY OF GOOD	The Company of Good Community	Corporate Purpose	Programmes & Events	Knowledge Centre	Contact Us Sign Up	Log In
C	Company of Good Recognition S Conferred Companies of Good ( Champions of Good (2017 - 2022 Companies Congrat Our Companies C	2024) 2) tulations t	THEATON STREATON OF GOOD 2024	SINGAUNT C♥MPANY 2024 ♥ ♥ Nypc Nypc		
	──singapore C♥MPANY OF GOOD®					

2. Click on Apply Now.



# Signing up and Logging in

### Creating a New Account

1. If you have not registered for a Company of Good account, click on **Sign Up**.

SINGAPORE		
COMPANY OF GOOD		
	Walaama Daali	
	Welcome Back	
	New to Company of Good Sign Up	
	Email Address *	
	Enter Email Address	
	Password *	
	Enter Password	
	Forgot Password?	
	Login	
By pro	viding your information, you are hereby agreeing to ou	r Privacy Policy.

2. You will need to enter your email address, password, and personal information. Please ensure you use your organisation's email address.

	SINGAPORE	
	COMPANY OF GOOD	
Create an A	ccount	
	od community to gain access to exclusive event	's and
Email Address: *		
Enter Email Address		
Password: *		
Password: * Enter Password		2
Enter Password		ŝ.
Enter Password		
Confirm Password: *	recAPTCHA Privacy - Terms	
Enter Password Confirm Password: * Enter Password		
Enter Password Confirm Password: * Enter Password		

- 3. Linking your account to your organisation:
  - a. Search for your organisation's name and click **Link Your Profile to Company**. You will be re-directed to the login page after the account has been created

	COMPANY OF GOOD	
Enter Your Organisation No	Link Your Organisation	
-	ND PHILANTHROPY CENTRE	
Your company exists on Comp	any of Good, link company?	
	Link your profile to company	



b. If your organisation is not found, click **Create New Company Profile** 

4. Fill in the required details, **check the box** and click **Create Company Profile**. You will be automatically redirected to the login page.

-	
	U Humanitarian
	Social Services
	Sports
	Women and Girls
	Corporate Volunteer Scheme (CVS) Awareness *
	The Business & IPC Partnership Scheme (BIPS) was renamed as CVS on 1st of April 2023.
	CVS is a scheme designed to encourage corporate volunteerism by allowing business to claim 250% tax deduction on qualifying expenditure incurred from 1 July 2016 to 31 December 2026 when their employees volunteer and provide services for Institutions of a Public Character (IPCs).
	<ul> <li>Aware of CVS</li> <li>Utilised CVS in the past 12 months</li> <li>Not aware of CVS</li> </ul>
	Remarks
	By submitting this form, you hereby agree to the following: *
	NVPC may collect, obtain, store and process your personal data that you provide in this form for the purpose of receiving updates, news and marketing mails or materials from NVPC.
	Create Company Profile

### <u>Logging in</u>

1. Login using your email address and password.

Welco	me <mark>B</mark> ack	
lew to Compa	ny of Good? <u>Sign Up</u>	
mail Address *		
******@**.**		
assword *		
••••	•••••	8
orgot Password	1?	
	Login	
ly providing your	information, you are hereby agreeing to a	or Privacy Policy.

2. Enter the 6-digit verification code sent to your email address, then click **Verify**. If you don't receive the email within a few minutes, please check your junk or spam folder. Please note that the code is valid for 10 minutes.

Nelcom	e Back
ew to Company of	f Good? <u>Sign Up</u>
	igit verification code that was sent to your . This code is valid for <b>10 minutes</b> .
ne-Time Password	(OTP) *
	Verify
by providing your inform	mation, you are hereby agreeing to our Privacy Polic

# Accessing the Questionnaire

1. After logging in, you will be directed to your Dashboard Overview. Click on **Recognition** on the left panel, then select **Apply Now** to start the Company of Good Recognition System application.

COMPANY The Comp	pany of Good Community Corporate Purpose Programmes & Events Knowledge Centre Contact Us	JIRGAFOR COMPANY OF GOOD	The Company of Good Community Corporate Purpose Programmes & Events Knowledge Centre Contact Us
Dashboard	Overview		
Cverview  Recognition  Programmes	Company of Good Recognition System 2025 Applications open from Management and a state of the sta	Dashboard	Your Company of Good Recognition Download Questionnaire さ
My Quiz	My 4T Quiz My Events	유 Recognition	<ul> <li>Company of Good Recognition System 2025</li> <li>Applications open from Mangue 2024 Start applying to be a recognised Company of Good now!</li> </ul>
🛗 My Events	Discover your giving profile by taking the 4T Quiz.	My Quiz	
Account Settings	Start Quiz You have not registered for any events	🛱 My Events	
<ul> <li>User Preference</li> </ul>	Too have not registered tor any events		

2. Please read the guide and click on **Start Application**.

Welcome to the Company of Good Recognition System for 2025 (UAT)!
Thank you for taking the time to apply for the to be recognised.
This will look into your organisation's efforts in the People, Society, Governance, Environment and Economic impact areas in alignment with Corporate Purpose.
Here is a guide to help you get started:
<ol> <li>The questionnaire consists of multiple-choice and short-answer questions. For easier reference, you may download an Excel version of the questionnaire, which can be found on the next page.</li> </ol>
2. Complete and submit one of the following questionnaires as your application for recognition:
<ul> <li>The Simplified Questionnaire consists of a section on Organisation Information and a shorter section on Corporate Purpose and the 5 Impact Areas. Organisations that submit this questionnaire will be considered for 1 Heart recognition.</li> </ul>
<ul> <li>The Full Questionnaire consists of a section on Organisation Information and detailed sections on Corporate Purpose and the 5 Impact Areas. Organisations that submit this questionnaire will be considered for differentiated recognition. Additionally, organisations that demonstrate exemplary efforts in the 5 Impact Areas will be considered for Champion of Good.</li> </ul>
3. Please provide the most accurate and updated information about your organisation.
<ul> <li>You are encouraged to attempt as many questions as you can.</li> </ul>
<ul> <li>You will not be penalised for submitting "none of the above" answers.</li> </ul>
4. You may complete and submit the questionnaire at any time during the application window.
<ol> <li>The scope of the questionnaire may involve different business functions. Questionnaire responses can be entered by multiple users at the same time, with no limit on the number of users.</li> </ol>
<ul> <li>To access the questionnaires, other respondents must create Company of Good accounts and be granted access rights by the Company Rep.</li> </ul>
6. You may find the following documents useful to have on hand when attempting the questionnaire:
<ul> <li>Financial report</li> </ul>
Sustainability report
Please be assured that NVPC is committed to safeguarding the data entrusted to us through the questionnaire.
We look forward to receiving your submission! Please feel free to reach out to recognition®nvpc.org.sg or call 4550 9595 if you require clarifications.
Start Application

3. To start the application, enter your organisation's information and agree to the Terms and Conditions. After completing this section, click Start Application to proceed.

Employees in Latest Completed	FY Select option	~
Employees in Second Latest FY	Select option	~
Which of the following best des	cribes the industry sector your organisation opera	tes in? *
Select option		~

### Managing Questionnaire Respondent(s)

- 1. You will be redirected to the main application page, where you can:
- Manage Questionnaire Respondents
- Edit Organisation Profile
- Download Questionnaire (Excel)

Please note that the Excel version is for offline use only. To be considered for the application, you must complete and submit the application form on the Company of Good portal.

Back To Dashboard	
uestionnaire Overview	
2 Organisation Profile し と Download Questionnaire	Lar Manage Respondent(s)
You are currently viewing the Simplified Questionnaire.	$\checkmark$
1. Complete and submit one of the following questionnaires as your application for reco	ognition:
<ul> <li>The Simplified Questionnaire consists of a section on Organisation Information and Impact Areas. Organisations that submit this questionnaire will be considered for 1</li> </ul>	
<ul> <li>The Full Questionnaire consists of a section on Organisation Information and detai Areas. Organisations that submit this questionnaire will be considered for differenti demonstrate exemplary efforts in the 5 Impact Areas will be considered for Cham</li> </ul>	iated recognition. Additionally, organisations that
2. Please provide the most accurate and updated information about your organisation.	
<ul> <li>You are encouraged to attempt as many questions as you can.</li> </ul>	
<ul> <li>You will not be penalised for submitting "none of the above" answers.</li> </ul>	

2. Multiple representatives from your organisation can complete the questionnaire simultaneously.

To assign new respondents, click **Manage Respondent(s)**, **Select Members** and **Confirm** after selecting a user from the dropdown (ensure each representative has created their own account). Please note that only individuals designated as Questionnaire Respondents can assign others to this role.



# Completing the Questionnaire

1. Select the section you would like to start with and start filling out the questionnaire. You can save your progress at any time by clicking **Save as Draft**.

You are currently viewing the Simplified	Questionnaire.	~
1. The questionnaire is divided into two par	is:	
and National Programmes and Awa	tions on Corporate Purpose and the 5 impact to account for the recognition. lated information about your organisation. many questions as you can. If the above" answers	
	- / time and all efforts by your organisation will b submit the simplified questionnaire or full ques	nnaire, your
Organisation Overview		C
National Programmes and Awards		Ľ

2. After completing the section, click **Save Section**. You can also review the section by clicking the **Preview** button.

9	[Economic] Which of the following policies or practices does your organisation have?	
	Intentional business model design to address a specific issue or cause (e.g. Products and services are targeted at underserved individuals, production practices are designed to conserve the environment)	
	Economic contribution (e.g. Job creation, first mover/leader in setting standards or trends)	
	Innovation processes (e.g. Research and development of a new product or service, works with customers to identify and address innovation opportunities)	
	Procurement practices (e.g. Our organisation procures from charities or social enterprises, our organisation procures from local suppliers)	
	None of the above	
	Others - please fill in your response in the text box provided	
Previous	Page 2 of 2 Preview Save Section	)

% [Economic]	Which of the following policies or practices does your organi	sation have?
Product practic Econor	nal business model design to address a specific issue or cause	a (e.g. Ton andards
or treni	Your progress has been saved. You will only be able to submit the application after all	ct or unities)
Procuri enterp	sections are completed.	social
Others	Back to Questionnaire Overview	
Previous	Page 2 of 2	Preview Save Section

3. Click on **Back to Questionnaire Overview** to view and edit the other sections of the questionnaire.

### National Programmes and Awards

In the **National Programmes and Awards** section, please add details of any National Programmes and Awards your organisation has received in the last two years.

Click Add new to include any National Programmes and Award and click Remove to delete an entry.

← Back to Overview	Giving week
	Organiser           National Volunteer & Philanthropy Centre (NVPC)
National Programmes and Awards	Please indicate the details of your involvement (e.g. which award won/amount of volunteering hours/ amount of donation).
<ol> <li>Please select the national programmes and awards that your organisation has been recognised for.</li> </ol>	
There are no entries yet. Click the button below to add a new entry.	Vear of participation / award  2023  Remove  Add new
Page 1 of 2 Next Save as Draft	
	Page 1 of 2 Next Save as Draft

### **Recognised Certifications [For Full Questionnaire]**

i. For B-Corp Certified Organisations:

If your organisation is certified as a B-Corp, please provide the year of certification, corresponding scores, and upload your Business Impact Assessment. You will be exempt from completing the <u>People</u>, <u>Governance</u>, and <u>Environment</u> sections, but you are still required to complete the Society and Economic sections.

ii. For LowCarbonSG Participants:

If your organisation has obtained the LowCarbonSG Participant Logo, please upload the relevant documentation. This will exempt you from the *Environment* section, but you are still required to complete the People, Society, Governance, and Economic sections.

Section	Progress	Remarks	
Organisation Overview	100%		C
National Programmes and Awards	100%		Ľ
Corporate Purpose	100%		Ľ
Recognised Certifications	23%		Ľ
People		Exempted	â
Society			Ľ
Governance		Exempted	۵
Environment		Exempted	۵
Economic			Ľ
(Optional) Additional Information For Corporate Purpose	14		Ľ
(Optional) Additional Information For 5 Impact Areas	11		Ľ
(Optional) Supporting Documents			Ľ
		← Back to	Simplified
	Pro	ceed to Preview Que	stionnaire

Section	Progress	Remarks
Organisation Overview	100%	Ľ
National Programmes and Awards	100%	C
Corporate Purpose	100%	C
Recognised Certifications	67%	C
People	11	C
Society	<u>.</u>	Ľ
Governance		Ľ
Environment	-	Exempted
Economic		Ľ
(Optional) Additional Information For Corporate Purpose		Ľ
(Optional) Additional Information For 5 Impact Areas	2	Ľ
(Optional) Supporting Documents	T.	Ľ
		← Back to Simplified
	Proces	d to Preview Questionnaire

### Impact Areas and Optional Sections [For Full Questionnaire]

Complete your responses in all sections. If all questions in a section are answered, that section will show 100% progress. Otherwise, the progress percentage will indicate the amount completed. You can submit your application even if some sections are not fully completed (100%).

Section	Progress	Remarks
Organisation Overview	100%	C
National Programmes and Awards	100%	C
Corporate Purpose	100%	C
Recognised Certifications	100%	C
People	100%	C
Society	100%	C
Governance	100%	C
Environment	18%	C
Economic	14%	Ľ
(Optional) Additional Information For Corporate Purpose	15%	C
(Optional) Additional Information For 5 Impact Areas	13%	C
(Optional) Supporting Documents	50%	C
		← Back to Simplified
	Procee	ed to Preview Questionnaire

### Submitting the Questionnaire

- 1. If you wish to submit your responses for the **Simplified Questionnaire** which consists of Organisation Overview and National Programmes, click on **Proceed to Preview Questionnaire**.
- 2. If you wish to proceed to the Full Questionnaire, click **Continue to Full Questionnaire**, complete the remaining sections and click on **Proceed to Preview Questionnaire** to submit. To return to the Simplified Questionnaire, click Back **to Simplified**.

			Section	Progress Remark	ks
1. The questionnaire is divided into two parts:			Organisation Overview	100%	C
<ul> <li>The Simplified Questionnaire consists of a section on Organis Awards.</li> </ul>	-	iew and National Programmes and	National Programmes and Awards	100%	C
<ul> <li>The Full Questionnaire consists of sections on Corporate Purp</li> <li>All submitted information will be taken into account for the recog</li> </ul>					
<ol> <li>All sobringed information will be taken into account of the recog 3. Please enter the most accurate and updated information about</li> </ol>			Corporate Purpose	-	C
<ul> <li>You are encouraged to attempt as many questions as you or</li> </ul>	an.		Recognised Certifications		Ľ
• You will not be penalised for "none of the above" answers			People		C
<ol> <li>You may fill in the questionnaire at any time during the application</li> <li>Your responses will be saved upon clicking the 'Next' button.</li> </ol>	on window.		Society	÷	Ľ
<ol> <li>You may submit the questionnaire at any time and all efforts by y</li> </ol>	your organisation will be considered t	a qualify you for recognition. Whether you	Governance		Ľ
submit the simplified questionnaire or full questionnaire, your effo	rt will go through the same review pro	Cess.	Environment		C
			Economic	¥.	Ľ
ection	Progress	Remarks	(Optional) Additional Information For Corporate Purpose		C
Organisation Overview	100%	Ľ	(Optional) Additional Information For 5 Impact Area:	11	C
ational Programmes and Awards	100%	Ľ	(Optional) Supporting Documents		C
		Continue to Full Questionnaire →		← Br	ack to Simplified
		Proceed to Preview Questionnaire		Proceed to Previe	w Questionnaire

3. You will need to re-confirm the **Questionnaire Type** you wish to submit (Simplified or Full). Then click **Preview Application** to review your responses.

National Programmes and Awards		100%	Ľ
Corporate Purpose		100%	C
Recognised Certifications		1 <b>00</b> %	C
People		100%	C
Society	Preview Questionnaire	00%	C
Governance	You are previewing the	00%	ß
Environment	Select Questionnaire Type 🛛 🗸	3%	ß
Economic	Select Questionnaire Type Simplified Full Are you sure :	1%	ß
(Optional) Additional Information For Cor	Are you sure ?	5%	ß
(Optional) Additional Information For 5 Im	Preview Application	3%	C
(Optional) Supporting Documents	Cancel	)%	ß
			← Back to Simplified
		Pro	ceed to Preview Questionnaire
Ple	ase reach out to cogrecognition@nvpc.org.sg if you require clarific	cations.	

4. You can save a copy of your questionnaire for reference by clicking the **Download** button. To edit your responses, click **Back to Overview**. Click **Next** once you have confirmed your responses for submission.

ull Questionnaire Preview	🖄 Download
Please confirm your organisation's responses. Click the ' <b>Back to Overview</b> ' button to return to the questionnaire in order to edit your responses. Click the ' <b>Next</b> ' button once you have confirmed your responses for submission.	
Organisation Profile	$\checkmark$
Organisation Overview	~
National Programmes and Awards	$\checkmark$
Corporate Purpose	~
Recognised Certifications	~
People	$\checkmark$
Society	~
Governance	~
Environment	~
Economic	~
(Optional) Additional Information For Corporate Purpose	~
(Optional) Supporting Documents	~
(Optional) Additional Information For 5 Impact Areas	~
← Back to Overview	Next

5. Please submit your **organisation's logo and description**, which will be used for the Company of Good Recognition System marketing purposes. Agree to the **Terms and Conditions** and click **Next** to proceed.



- 6. Before submitting the application, you must complete a declaration. On the declaration page, make sure you have selected the correct type of questionnaire **(Simplified or Full)** for submission.
- 7. You will also need to provide the details of your Senior Management or C-level Executive. Once you have entered the details, select the **Add** button.

← Back to Overview
Declaration
Thank you for completing the Company of Good Recognition questionnaire. Upon submission, an automated email will be sent to you and your senior management to confirm the submission of your application. Our team may reach out to you for further clarifications if deemed necessary.
If your organisation is shortlisted to be considered for the Champions of Good recognition, you will be invited to an interview with the Judging Panel.
Your results will be notified in due course.
You are submitting the Full Questionnaire
Name of Senior Management / C-level Executive *
Enter Senior Management / C-level Executive
Designation *
Enter Designation
Email Address *
Enter Email Address
Location *
Select Location ~
Add

8. Once added, the details of this Senior Management or C-level Executive will appear in the list. Click the **Add** button if you wish to add more Senior Management(s) or C-level Executive(s). To delete any unwanted entries, click the **bin icon**.

Declaration				
	the Company of Good Recognition to confirm the submission of your ap			
If your organisation is shor Judging Panel.	tlisted to be considered for the Cha	mpions of Good recognition, you	will be invited to an inte	rview with the
Your results will be notified	d in due course.			
You are submitting the Fu	Il Questionnaire.			
-				
Name of Senior Mana	agement / C-level Executive *			
Enter Senior Manag	ement / C-level Executive			
Designation *				
Enter Designation				
Email Address *				
Enter Email Address				
Location *				
Select Location				~
(+) Add				
Name	Email	Designation	Location	_
Andy Yang	ceo@email.com	CEO	Singapore	Ē

Complete the application by checking the declaration checkboxes and then click Next.
 Please note that both Senior Management and all Questionnaire Respondents will be notified of application submission via email.



10. Provide your feedback on your application experience, then click **Submit Application**.

I. What was your estimated duration to complete the questionnaire? *	
Enter duration	
2. Rate your experience *	
Poor 1 2 3 4 5 Great!	
$\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$ $\bigcirc$	
3. How did you hear about the Company of Good Recognition System? *	
Select option	\ \
4. Do you have any other feedback? *	
Enter your feedback here	

11. Once submitted, the application status on the dashboard will display as **Submitted**. To view the submitted questionnaire, click on **View Submission**.

SINGAFORE COMPANY OF GOOD	The Comp	any of Good C	ommunity Cor	porate Purpose 🛛	Programmes & Eve	nts Knowledge C	Centre Contact Us	
Dashboard		Your Co	ompany o	f Good Red	cognition		Download Qu	restionnaire
	~	Intake	Status	Conferred Category	Recognition Mark Valid Till	Application End Date		
위 Programmes	Ť	2025	Submitted			30/10/2024	View Submission	Manage Rep(s)
🛱 Mv Events								

# **Requesting Resubmission**

 If you need to make changes to your responses after submitting your application, you can resubmit it. Go to the Questionnaire Overview page and click on Request Resubmission.
 Please note that resubmissions are only permitted during the application period.

COMPANY OF GOOD The Company of Good Community	Corporate Purpose Programmes & Events	Knowledge Centre Contact Us	•
Back To Dashboard     Questionnaire Overview     Let View Organisation Profile     Download Submission	]	Request Resubmission	)
Section		Action	
Organisation Overview		View	
National Programmes and Awards		View	

2. State your reason(s) for editing your submission and click **Submit**.

Back to Overview	
equest to Edit Submission	
Please take note of the following:	
1. Request to resubmit application is subjected to NVPC's approval.	
2. Your organisation's application verification process will be put on hold until you he	ave resubmitted your application.
3. You are required to fill up the following sections again when resubmitting your ap	plication:
• Declaration	
<ul> <li>Feedback Form</li> </ul>	
Please state your reason(s) for editing your submission: *	
Enter your reason here	
	le la
	Submit

3. The application status on the dashboard will show as **Requested Resubmission**. An automated email will be sent to your email account confirming that NVPC has received your request. Once approved by NVPC, an additional automated email will notify you of the approval.

Your C	ompany of C	Download Questionnaire			estionnaire 🖄	
Intake	Status	Conferred Category	Recognition Mark Valid Till	Application End Date		
2025	Requested Resubmission			30/11/2024	View Submission	Manage Rep(s)

4. The application status will be displayed as **Pending Re-submission** once NVPC has approved your request. Click **Continue** to resubmit the application within the application period.

COMPANY OF GOOD	The Comp	any of Good C	ommunity Corp	oorate Purpose P	rogrammes & Even	ts Knowledge Co	entre Contact Us	(
Dashboard		Your Co	ompany of	Good Rec	ognition		Download Qu	iestionnaire と
♀ Recognition		Your Company of Good Recognition Application is to be resubmitted. Please resubmit the application by <b>Continue</b> Application						
♀ Programmes	~	Intake	Status	Conferred	Recognition Mark Valid	Application		
📋 My Quiz				Category	Till	End Date		
<ul> <li>My Events</li> <li>♀ User List</li> </ul>		2025	Pending Re- submission	-	-	30/10/2024	Continue	Manage Rep(s)

Do reach out to us at <u>cogrecognition@nvpc.org.sg</u> should you have further questions.

Thank you!